

YOUR STRUCTURE MUST EMPOWER YOUR ACTIVATORS

POLICIES CAN BE AN EXCUSE FOR INACTION

OVERCOME INERTIA

IT'S HARD TO ASSESS RISK

WE HAVE A RISK PROBLEM

EMPOWER PEOPLE TO ACT

DECENTRALIZE DECISION MAKING UNTIL YOU ARE UNCOMFORTABLE THEN GO ONE LEVEL MORE

# OUR RISK PROBLEM

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#GLS21

SEPARATE LOCATIONS CAN CREATE SEPARATE CULTURES

WHEN THE LEADERSHIP IS WRONG YOU'RE ALWAYS SPUTTERING

THE GREAT NEWS IS WE CAN FIX RISK

PEOPLE BELIEVE — IN — STORIES

BUILD A SYSTEM LIKE THE HUMAN IMMUNE SYSTEM:

- DETECT
- ASSESS
- RESPOND
- LEARN